

RATES 2015 MIN

ONGUMA – THE FORT (Formerly Plains Camp) 01 NOVEMBER 2014 – 31 OCTOBER 2015			
Accommodation	Dinner, Bed & Breakfast Per Person sharing	Single supplement	Package: 3 Night - Dinner, Bed & Breakfast Per Person sharing
11 Bush Suites (Children 7-11)	N\$ 2,840.00 (N\$ 1,420.00)	N\$ 950.00	N\$ 6,800.00 (N\$ 3,400.00)
1 Sultan Suite (Formerly The Fort Suite) (Children 7-11)	N\$ 3,470.00 (N\$ 1,730.00)	N\$ 1,050.00	N\$ 8,320.00 (N\$ 4,160.00)
1 Honeymoon Suite (Children 7-11)	N\$ 3,990.00 (N\$ 2,000.00)	N\$ 2,000.00	N\$ 9,580.00 (N\$ 4,790.00)
Included:	Transfer from and to the Onguma & Mokuti airstrip, VAT, Hai//om levy and NTB tourism levy.		

ACCOMMODATION AND FACILITIES:

The Fort at Onguma consists of a fort style main complex on split levels, 11 Bush Suites, 1 Honeymoon Suite (includes a lounge with flat screen television and outdoor bath and shower), and The Sultan's Suite on the upper level of the main complex (includes a lounge with flat screen television, bath and shower). All suites overlook Fischer's Pan. The main guest area consists of a lounge, two dining areas, a conference room, a tower bar as well as a swimming pool. Free Wi-Fi is available to guests at hotspots.

CHILDREN POLICY:

Onguma The Fort is unfenced and therefore no children under the age of 7 years will be allowed. Children 7 to 11 years of age sharing with adults, pay the above children rates. This is a nett rate. (For more details on our Children's policy on the Onguma Game Reserve please refer to the conditions attached below.)

ADDITIONAL MEALS:

- Lunch N\$ 150.00 per person nett
- Lunch packs N\$ 100.00 per person nett
- Dinner (four-course) N\$ 350.00 per person nett

GUIDES:

- N\$ 840.00 per guide per night
- The above rate for guides is a nett rate and includes all meals.
- If the Guide Room at Onguma - The Fort is already booked, Guides will be accommodated at Onguma Bush Camp. The Fort Guide rate will apply.

	<p align="center">ONGUMA TENTED CAMP 01 NOVEMBER 2014 – 31 OCTOBER 2015</p>		
Accommodation	Dinner, Bed & Breakfast Per Person sharing	Single supplement	Package: 3 Night Dinner, Bed & Breakfast Per Person sharing
7 Safari Tents	N\$ 2,520.00	N\$ 840.00	N\$ 6,050.00
Included:	Transfer from and to the Onguma & Mokuti airstrip, VAT, Hai//om levy and NTB tourism levy.		

ACCOMMODATION AND FACILITIES:

The Onguma Tented Camp is situated around a waterhole and consists of 7 luxury tents, each overlooking the waterhole. Each Safari Tent has a bath as well as an indoor and outdoor shower. The main guest area overlooks the waterhole and includes a reception area, comfortable lounge, a rim flow swimming pool, dining room as well as an open fire pit to compliment this Classic Safari style camp. Free Wi-Fi is available to guests.

CHILDREN POLICY:

The Onguma Tented Camp is unfenced and therefore no children under the age of 12 years will be allowed. Children 12 and above stay in their own room at full price.

For more details on our Children's policy at Onguma Game Reserve, refer to the conditions attached below.)

ADDITIONAL MEALS:

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|------------------------|----------------------------|
| • Lunch | N\$ 150.00 per person nett |
| • Lunch packs | N\$ 100.00 per person nett |
| • Dinner (four-course) | N\$ 350.00 per person nett |

GUIDES:

- N\$ 840.00 per guide per night
- The above rate for guides is a nett rate and includes all meals.
- If the Guide Room at Onguma Tented Camp is already booked, Guides will be accommodated at Onguma Bush Camp at the Onguma Tented Camp Guide Rate.

ONGUMA TREE TOP CAMP 01 NOVEMBER 2014 – 31 OCTOBER 2015			
Accommodation	Dinner, Bed & Breakfast Per Person sharing	Single supplement	Package: 3 Night Dinner, Bed & Breakfast Per Person sharing
4 Tree Houses	N\$ 1,680.00	N\$ 630.00	N\$ 4,030.00
Included:	Transfer from and to the Onguma & Mokuti airstrip, VAT, Hai//om levy and NTB tourism levy.		

4 Tree Houses (Fully Inclusive)	N\$ 19,950.00 (Offers a 15% saving on a full camp) Fully Inclusive option only available when ALL 4 Tree Houses are booked on an exclusive basis		
Included:	Accommodation, all meals, beer, house wine, soft drinks & 2 daily activities. Transfer from and to the Onguma & Mokuti airstrip, VAT, Hai//om levy and NTB tourism levy.		

ACCOMMODATION AND FACILITIES:

The Onguma Tree Top Camp is situated around a waterhole and consists of 4 intimate Tree Houses, with outside showers, each overlooking the waterhole. The guest areas consist of a deck overlooking the waterhole, a lounge, dining room and interactive kitchen. A maximum of 8 guests (including guide) can be accommodated. Free Wi-Fi is available to guests.

CHILDREN POLICY:

The Onguma Tree Top Camp is unfenced and therefore no children under the age of 12 years will be allowed. Children 12 and above stay in their own room at full price. .

(For more details on our Children's policy at Onguma Game Reserve, refer to the conditions attached below.)

ADDITIONAL MEALS:

- Lunch N\$ 150.00 per person nett
- Lunch packs N\$ 100.00 per person nett
- Dinner N\$ 270.00 per person nett

GUIDES:

- N\$ 580.00 per guide per night
- The above rate for guides is a nett rate and includes all meals.
- If all 4 Tree Houses are occupied with guest, guides will be accommodated in Onguma Bush Camp or Onguma Tented Camp guide room. The Onguma Tree Top Camp Guide rate will apply. Please note that Tree Top restaurant can only accommodate a maximum of 8 people.

ONGUMA BUSH CAMP 01 NOVEMBER 2014 – 31 OCTOBER 2015				
Accommodation	Bed & Breakfast Per Person sharing	Dinner, Bed & Breakfast Per Person sharing	Single supplement	Package: 3 Night Dinner, Bed & Breakfast Per Person sharing
3 Rondavels (Children 3-11)	N\$ 990.00 (N\$ 490.00)	N\$ 1,260.00 (N\$ 630.00)	N\$ 630.00	N\$ 3,020.00 (N\$ 1,510.00)
6 Standard Rooms (Includes 3 family loft rooms) 3 Family rooms (Children 3-11)	N\$ 1,200.00 (N\$ 600.00)	N\$ 1,470.00 (N\$ 740.00)	N\$ 630.00	N\$ 3,530.00 (N\$ 1,760.00)
6 Waterhole/Pool-View Rooms (Children 3-11)	N\$ 1,570.00 (N\$ 780.00)	N\$ 1,840.00 (N\$ 920.00)	N\$ 630.00	N\$ 4,410.00 (N\$ 2,210.00)
1 Settler's Room (Formerly the Honeymoon suite) (Children 3-11)	N\$ 1,670.00 (N\$ 830.00)	N\$ 1,940.00 (N\$ 970.00)	N\$ 630.00	N\$ 4,660.00 (N\$ 2,330.00)
Included:	VAT, Hai//om levy and NTB tourism levy.			

ACCOMMODATION AND FACILITIES:

Onguma Bush Camp consists of 3 twin bedded rondavel rooms, 6 twin bedded standard rooms which includes 3 rooms with a children's sleeping area in the loft, 6 twin bedded Waterhole / Pool-View Rooms, 3 family units with 4 beds, 1 Settler's Room (formerly the honeymoon suite) as well as 2 single tour guide rooms. The Waterhole / Pool-View Rooms are built with views of the waterhole or views across the pool. There is a swimming pool and a thatched bar, lounge and dining area that overlooks the extensive waterhole, and a small children's activity area. Free Wi-Fi is available to guests at hotspots.

ADDITIONAL MEALS AND SERVICES:

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| • Lunch (pre-booked) | à la Carte menu |
| • Lunch packs | N\$ 100.00 per person nett |
| • Dinner (3 course set menu) | N\$ 270.00 per person nett |
| • Return transfers to/from the Onguma & Mokuti airstrip | N\$ 370.00 per vehicle nett |

CHILDREN'S POLICY:

- Children under the age of 3 years stay free of charge
- Children 3 to 11 years sharing with adults, pay the above children rate
- The rate for children sharing with adults is a nett rate and includes specified meals.
- Children 12 and above stay in their own room at full price.
- 3 of the Waterhole view rooms are in an unfenced section of the camp and are therefore not recommended for children
 - Onguma Bush Camp is mostly fenced in. However the adult supervision of children is required at all times.
- GAME DRIVES ARE CONDUCTED ON OPEN SAFARIS VEHICLES. FOR SAFETY REASONS CHILDREN UNDER 10 YEARS ARE NOT PERMITTED ON GAME DRIVE VEHICLES. CHILDREN UNDER THE AGE OF 16 YEARS ARE NOT PERMITTED ON WALKING SAFARIS OR RHINO RESEARCH DRIVES.

GUIDES:

- N\$ 580.00 per guide per night
- The above rate for guides is a nett rate and includes all meals

ONGUMA ETOSHA AOBA LODGE
01 NOVEMBER 2014 – 31 OCTOBER 2015

Accommodation	Bed & Breakfast per person sharing	Dinner, Bed & Breakfast per person sharing	Single supplement	Package: 3 Night Dinner, Bed & Breakfast Per Person sharing
4 Luxury Heritage Bungalows	N\$ 1,250.00	N\$ 1,520.00	N\$ 320,00	N\$ 4,100.00
3 Bush Suites Double Triple Quad (Children 7-11)	N\$ 1,360.00 N\$ 1,250.00 N\$ 1,150.00 (N\$ 630.00)	N\$ 1,620.00 N\$ 1,520.00 N\$ 1,410.00 (N\$ 630.00)	N\$ 740,00	N\$ 4,380.00 N\$ 4,100.00 N\$ 3,810.00 (N\$ 1,700.00)
3 Explorer Bungalows	N\$ 1,570.00	N\$ 1,830.00	N\$ 320,00	N\$ 4,950.00
1 Honeymoon Bungalow	N\$ 1,670.00	N\$ 1,940.00	N\$ 320,00	N\$ 5,230.00
Included:	VAT, Hai//om levy and NTB tourism levy.			

ACCOMMODATION AND FACILITIES:

The Onguma Etosha Aoba Lodge has a total of eleven well-appointed rooms located along the dry "Omuramba Owambo" riverbed. Three secluded thatched Explorer Bungalows include en-suite facilities, air-conditioning with a private patio. The Honeymoon unit shares the same features as the Explorer Bungalows but includes an outdoor shower and bath. The four Luxury Heritage Bungalows offer privacy and all the comforts for a pleasant stay. For families we offer three Bush Suites which include two bed rooms, one with a day bed and the second with two twin beds, a fourth bed can be included when 4 people are sharing the suite. An inter-leading bathroom separates the rooms. All bungalows have a private terrace with seating, en-suite facilities with a shower, document safe, "bush-minibar", air conditioning / ceiling fan and tea & coffee facilities plus large mosquito nets. For the winter months there are heating fans available. There is a swimming pool and a thatched bar, lounge and guest dining area that overlooks a small active waterhole. Free Wi-Fi is available to guests.

ADDITIONAL MEALS AND SERVICES:

- Buffet Breakfast N\$ 115.00 per person nett
- Light Lunch N\$ 90.00 per person nett
- Lunch packs N\$ 100.00 per person nett
- Dinner (3 course set menu) N\$ 270.00 per person nett
- Transfer from/to the Onguma & Mokuti airstrip N\$ 370.00 per car nett

CHILDREN'S POLICY:

- Etosha Aoba is unfenced and therefore no children under the age of 7 years will be allowed.
- Children 7 to 11 years of age sharing with adults, pay children's rate
- The rate for children is a nett rate and includes specified meals
- Children 12 and above will be accommodated in a family room at the full rate.
- Children rate is only applicable in Bush suites. Bush Suites include two bed rooms, one with a day bed and the second with two twin beds, a fourth bed can be included when 4 people are sharing the suite
- GAME DRIVES ARE CONDUCTED ON OPEN SAFARIS VEHICLES. FOR SAFETY REASONS CHILDREN UNDER 10 YEARS ARE NOT PERMITTED ON GAME DRIVE VEHICLES. CHILDREN UNDER THE AGE OF 16 YEARS ARE NOT PERMITTED ON WALKING SAFARIS OR RHINO RESEARCH DRIVES.

GUIDES:

- N\$ 580.00 per guide per night
- The above rate for guides is a non-commissionable nett rate and is on a DBB basis.

ONGUMA CAMPSITE 01 NOVEMBER 2014 – 31 OCTOBER 2015		
Accommodation	Per person	Remarks
6 Camp Sites	N\$ 190.00 nett per adult N\$ 95.00 nett per child (3-11 years), Under the age of 3 years free of charge	Max. 2 tents / 4 Persons per campsite
Included:	VAT and Hai//om levy per adult	

ACCOMMODATION AND FACILITIES:

Each campsite has its own shower, toilet and power point. The campsite is serviced on a daily basis.

PLEASE NOTE:

- The facilities of Onguma Bush Camp are available to camping guests.
- Meals need to be booked at the reception prior to arrival to avoid disappointment. (Preference is given to Bush Camp guests first).
- Onguma Campsite is fenced in. Adult supervision of children is required at all times.
- The camping guests are advised to bring along their own foodstuffs.

AOBA CAMPSITE 01 NOVEMBER 2014 – 31 OCTOBER 2015		
Accommodation	Per person	Remarks
15 Camp Sites	N\$ 190.00 nett per adult N\$ 95.00 nett per child (3-11 years), Under the age of 3 years free of charge	Max. 2 tents / 4 Persons per campsite
Included:	VAT and Hai//om levy per adult	

ACCOMMODATION AND FACILITIES:

Each campsite has its own shower, toilet and power point. The campsite is serviced on a daily basis.

PLEASE NOTE:

- Aoba Campsite is fenced in. Adult supervision of children is required at all times.
- Meals need to be booked upon arrival at the reception to avoid disappointment. Restaurant has an Ala Carte Menu.
- There is a small kiosk where necessary items can be purchased.

GENERAL CONDITIONS APPLICABLE TO ALL ACCOMMODATION

ACTIVITIES OFFERED:

Activities can be added for all BB or DBB bookings. Rates are nett.

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| • Morning Etosha Game Drive (including beverages)
N\$ 490 plus Park Fee (presently N\$ 80) | N\$ 570.00 per person - nett |
| • Onguma Sundowner Drive (including beverages): | N\$ 350.00 per person - nett |
| • Onguma Night Drive: (excluding beverages): | N\$ 350.00 per person - nett |
| • Guided Walking Safaris (including beverages):
(Minimum age of 16 years to join this activity) | N\$ 350.00 per person – nett |
| • Rhino Research Drive (including beverages):
(Minimum age of 16 years to join this activity) | N\$ 570.00 per person – nett |
| • Private Game Drive per activity
(Bookable in advance - subject to availability) | N\$ 4,850.00 per vehicle - nett |

NOTE ON CHILDREN:

- Where applicable, Children under 3 years stay for free, and Children from 3 to 11 years sharing with adults pay the listed children rate
- The above rate for children is a nett rate and includes specified meals.
- Children 12 years and above will be accommodated in own room at the full price.
- Four of the “Big Five” (lion, leopard, rhino and elephant) roam free on the Onguma Game Reserve.
- Onguma The Fort, Onguma Tented Camp, Onguma Tree Top Camp and Etosha Aoba are not fenced and children should therefore be under constant adult supervision.
- The Tree Top and Tented Camps cannot accommodate a 3rd bed in the Tree Houses or Tents.
- **GAME DRIVES ARE CONDUCTED ON OPEN SAFARIS VEHICLES. FOR SAFETY REASONS CHILDREN UNDER 10 YEARS ARE NOT PERMITTED ON GAME DRIVE VEHICLES. CHILDREN UNDER THE AGE OF 16 YEARS ARE NOT PERMITTED ON WALKING SAFARIS OR RHINO RESEARCH DRIVES.**

HAI//OM BUSHMEN DEVELOPMENT TRUST

- The Hai//om Bushmen Development Trust was formed in 2008 to uplift the Hai//om Bushmen Community around Onguma Game Reserve.
- As from 01 November 2013 the N\$10 levy is included in the rate.

SPECIAL REQUIREMENTS:

- Please advise the booking office of any special dietary requirements, time of arrival at the lodge, estimated arrival and departure times if guests are flying in to Mokuti or Onguma airstrip.
- Landing and parking fees at Mokuti Airstrip are for the clients account and should be paid on arrival at Mokuti Lodge.
- There is a private landing strip on Onguma. This transfer is included for guests staying at Onguma The Fort, Onguma Tented Camp and Onguma Tree Top. N\$ 370.00 will be charged per vehicle for guests staying at Onguma Bush Camp and Etosha Aoba Lodge (Return Transfer).

CHECK IN / OUT POLICY:

Check-in time is from 13h00, and check out time is 10h00 for the convenience of the arriving guests. Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

GENERAL BOOKING TERMS AND CONDITIONS:

- All bookings, amendments and cancellations must be made to us in writing.
- All written bookings, amendments and cancellations will be valid once we confirm in writing.
- STO rates are only valid if a registered agent/tour operator does the booking and payment.
- Provisional bookings will be held for **14 days** and will be automatically released where no written confirmation or cancellation is received.
- Provisional bookings made within the cancellation period will be held for a period of **24 hours** and will be automatically released where no written confirmation or cancellation is received.
- Direct bookings: In order to secure or confirm a booking a valid credit card number has to be provided.

- Credit cards accepted are: Master Card, Visa,

CANCELLATION POLICY (BOOKINGS OF MAX 3 ROOMS):

In the event of a confirmed booking not being cancelled or amended in writing, the following cancellation policy will apply:

- 0 – 7 days prior to arrival and no show - 100%
- 8 – 14 days prior to arrival - 50%
- 15 – 30 days prior to arrival - 25%

BLOCK / GROUP BOOKING PROCEDURE:

- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking – Onguma Safari Camps and Etosha Aoba Lodge does not accept Block Bookings.
- Group bookings must be confirmed with a rooming list upon making the reservation.
- Upon confirmation a 25% non-refundable deposit must be paid.
- Any room/s not confirmed and paid for (deposit) will be lost and can be booked subject to availability at a later stage on a first come first serve basis.
- Group bookings cannot be split between the different camps at Onguma Safari Camps.

GROUP BOOKING CANCELLATION POLICY:

- If a group booking or part thereof is cancelled more than 60 days prior to arrival, such a cancellation will be acknowledged and confirmed.
 - If a group booking or part thereof is cancelled between 30 – 60 days prior to arrival, a 25% cancellation fee on the entire booking will be levied.
 - If a group booking or part thereof is cancelled within 30 days a 50% cancellation fee will be levied as a 30 day release period (or less) makes it quite impossible to fill our beds and losses are unacceptable.
- 31 – 60 days prior to arrival - 25%
 - 08 – 30 days prior to arrival - 50%
 - 00 – 7 days prior to arrival and no show - 100%

PAYMENT CONDITIONS

- Payment of the full accommodation account is required 30 days prior to arrival.
- Electronic or direct payments can be made into the following Bank Accounts:

Onguma Safari Camps

Bank: Standard Bank
Branch: Gutav Voigts Centre
Branch code: 08277200
Account No: 042 713 196

Onguma Etosha Aoba Lodge

Bank: Standard Bank
Branch: Windhoek
Branch code: 08237200
Account No: 241 636 248

Proof of payment must be faxed to us and must include your booking number. Failing to do so will result in your booking remaining in an unpaid status that could result in it being cancelled.

- All bank charges are for account of the operator.

Although every effort is made to keep rates unchanged during the year, all rates and conditions are subject to change.

ONGUMA RESERVATIONS:

E-mail: reservations@onguma.com
Tel: +264 (0)61 237055, Fax: +264 (0)61 235677
Post: P.O. Box 24046, Windhoek, Namibia

ONGUMA ETOSHA AOBA RESERVATIONS:

Email: reservations@etosha-aoba-lodge.com
Tel: +264 (0)61 237055, Fax: +264 (0)61 235677
Post: P.O. Box 24046, Windhoek, Namibia